Successful intercultural communication at work

Lien vers la formation session available **From April 5 to 8, 2027** application deadline : 29 March 2027
Fees 450€
Sign up
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About this training course

In today's international and multicultural working environments, effective collaboration depends on our ability to understand and navigate cultural differences. Developing intercultural skills helps you build stronger relationships, prevent and manage conflicts, and adapt your communication to different contexts. This training will give you practical tools to foster inclusive teams, turn diversity into a strength and create a positive working environment where everyone can contribute.

Strengths of the training course

- Case study
- Practical exercise
- Group work
- Individual coaching from the trainer

By attending this training, you will get

- An HPass digital badge, a quality label recognised by the humanitarian community (subject to obtaining the average)
- A Bioforce attestation of competence (subject to obtaining the average)

SKILLS TO BE COVERED

Develop and maintain high-quality relationships with your team in an international and intercultural context.
More specifically, you will learn:

- Define culture and intercultural competences.
- Identify the intercultural competences required in the workplace and in interpersonal relationships.
- Distinguishing the challenges associated with a multicultural workplace – Assessing the elements of one's own culture and worldview.
- Examine the factors that influence intercultural conflicts.
- Bring the team together around a shared understanding of intercultural issues and develop an action plan to promote and maintain diversity and inclusion.
- Select appropriate oral and written communication strategies for a multicultural context.

PROFILE

This training is aimed at professionals working in international, multicultural or intercultural environments who wish to strengthen their ability to work effectively with people from diverse cultural backgrounds.

It is particularly relevant for team leaders, managers, project coordinators and professionals working in international organizations,

NGOs and humanitarian settings, as well as anyone involved in multicultural teams or professional relationships.

Necessary material

- Have a computer equipped with standard office software (e.g. Office suite)
- Have a reliable, high-quality internet connection
- Have the necessary equipment for audio and video communication

Prerequisites: none

Bioforce training courses are accessible to people with disabilities: a designated contact person is responsible for welcoming, monitoring and supporting people with disabilities both before and during their training programme at Bioforce.

TRAINING COURSE PROGRAMME

Day 1 (3.5 hrs): Understanding culture and developing intercultural awareness
Day 2 (3.5 hrs): Understanding perceptions and overcoming intercultural biases
Day 3 (3.5 hrs): Analyzing intercultural situations and managing tensions
Day 4 (3.5 hrs): Adapting communication and acting in an intercultural context

APPLICATION

Step1: application
Click on the "Register" button at the bottom of this page, and complete the form. You will then receive an email (remember to check your Spam folder) giving you access to your Application Platform, where you can complete your application and pay your training fees (or download your training funding agreement). Get a video preview of your Application Platform
Please note:

- The application deadline is two weeks before the start of the course.
- Given the limited number of places available, we recommend that you apply as early as possible (particularly if you intend to benefit from financial support).

Step 2: registration
Once we have received payment of the training fees (or funding agreement), and subject to availability of places, you are registered! You will then receive confirmation by e-mail, including all the practical details of the training course (location, detailed schedule, etc.). Enjoy your training!

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